Office of the President- 50 Washington Street, Suite 3000, Westborough, Massachusetts 01581

Pre-travel Authorization for Student Travel

Student travel must be authorized in Concur through a Request before the travel occurs. This includes both Domestic and International travel.

Going forward, pre-travel authorization for all student travel will be completed within SAP Concur. This will replace existing processes in Terra Dotta.

Note on Travel Reimbursement:

Student travel which is academically related will continue to follow existing processes through Student Financial Aid (US Citizens and Resident Aliens) or Accounts Payable (Non-Resident Aliens), <u>per university guidelines</u>.

Students traveling for University business can use the request types established for employees and submit expenses in Concur for reimbursement.

The following pre-travel authorization request types are available based on the scenario

Destination	Request Type	Description	
Faculty-Led			
Domestic	Student Domestic Travel – Faculty / Employee-led	This is a travel request for domestic travel during which a faculty member and student are traveling together	
International	Student International Travel – Faculty / Employee-led	This is a travel request for international travel during which a faculty member and student are traveling together	
Campus-Sponsor			
Domestic	Student Travel – Campus Sponsor - Domestic	This is a domestic travel request that an employee makes on behalf of a student. The faculty member is not traveling with the student.	
International	Student Travel – Campus Sponsor - International	This is an international travel request that an employee makes on behalf of a student. The faculty member is not traveling with the student.	

Student Self-Service			
Domestic	Student Domestic Travel – Self	This is a travel request for domestic travel that a student creates from their own Concur account.	
		A Campus Sponsor must first request individual have access to Concur via spreadsheet that is sent to travel expense.	
International	Student International Travel – Self	This is a travel request for international travel that a student creates from their own Concur account.	
		A Campus Sponsor must first request individual have access to Concur via spreadsheet that is sent to travel expense.	

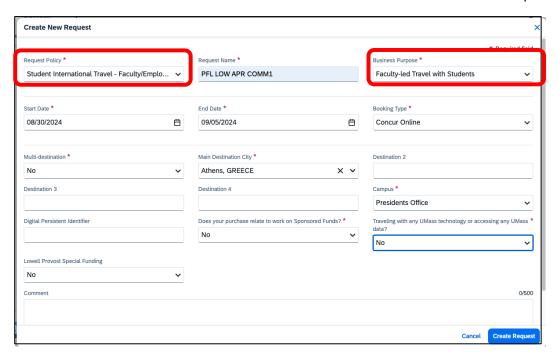
Faculty-Led Student Travel

Faculty-led student travel occurs when an employee is creating a pre-travel authorization request on behalf of a student(s) and traveling with the student(s). An employee will create a pre-travel authorization request from their Concur account and reference the students who are traveling with them.

The process for creating a Pre-Travel Authorization for Faculty-Led Student Travel is similar to the process for a regular Pre-Travel Authorization with the exceptions noted below. The full steps for <u>Domestic</u> and <u>International</u> Pre-Travel Authorizations are provided in the Appendix of this document.

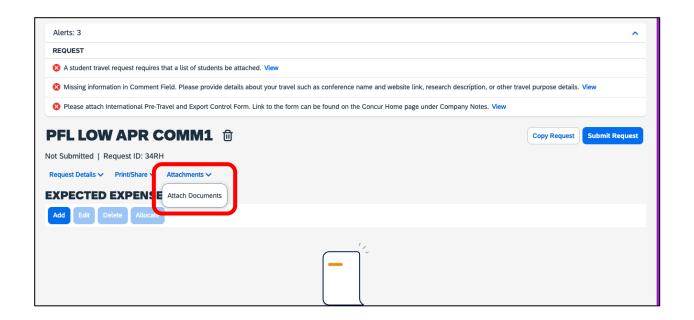
Choosing the Appropriate Request Header

- 1. The Request Policy one of the two request types listed below:
 - a. Student Domestic Travel Faculty / Employee-led
 - b. Student International Travel Faculty / Employee-led
- 2. The Business Purpose should be Faculty-led Travel with Students
- 3. All other fields will be consistent with other Pre-Travel Authorization requests



Adding a List of Students to the Request Form

1. The Request Form must include an attached list of students. There is no specific format for the list of students. However, the file format must be a PDF or image. To attach a list of students, select "Attach Documents" on the Request Form.



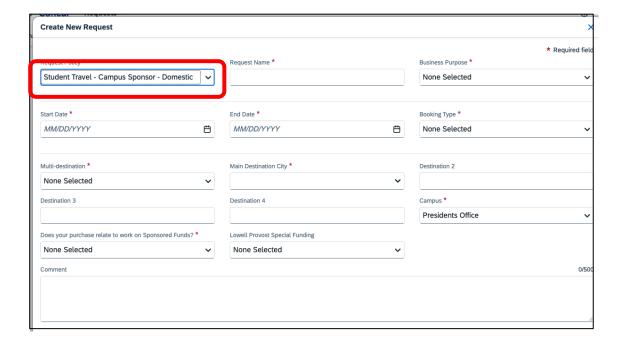
Pre-Travel Authorization for Campus Sponsored Student Travel

Campus Sponsored student travel occurs when an employee is creating a pre-travel authorization request on behalf of a student(s) but not traveling with the student(s). An employee will create a pre-travel authorization request from their Concur account and reference the students who are traveling.

Note: The full steps for <u>Domestic</u> and <u>International</u> Pre-Travel Authorizations are provided in the Appendix of this document.

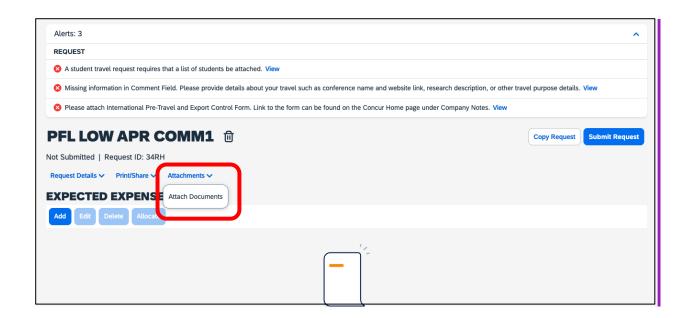
Changes to a Request Header

- 1. The Request Policy will be one of the two request types listed below:
 - a. Student Travel Campus Sponsor Domestic
 - b. Student Travel Campus Sponsor International



Changes to a Request Form

1. The Request Form must include an attached list of students. There is no specific format for the list of students. However, the file format must be a PDF or image. To attach a list of students, select "Attach Documents" on the Request Form.

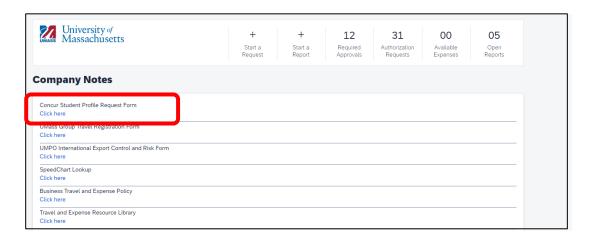


The full list of steps for creating a Domestic and International Pre-Travel Authorization are provided at the end of this document or by <u>clicking here</u>.

Pre-Travel Authorization for Student Travel (Self-Service)

Students are able to create Pre-Travel Authorizations for domestic and international travel through self-service.

As a prerequisite, students must have an active account in Concur. If a student account does not exist, requests to create new student accounts can be made by a Campus Sponsor through the **Concur Student Profile Request Form** under Company Notes in Concur.



Once a student has an account in Concur, the student can follow these Job Aids to create a Pre-Travel Authorization request. The job aids are available on the <u>resource website</u> under *Request- Pre-Travel Authorization, Prior Approval and Exceptions*.

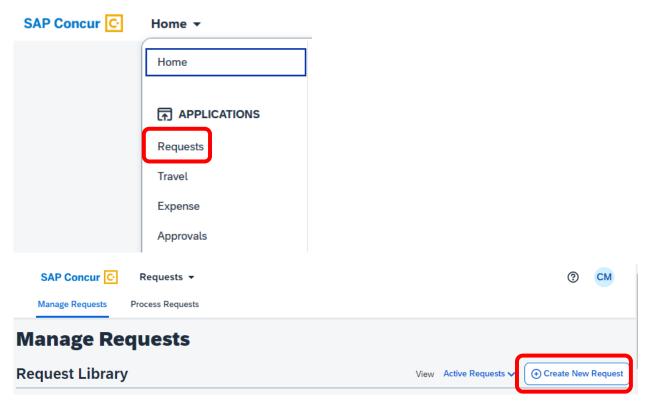
- Pre-Travel Authorization Student Self Service Domestic
- Pre-Travel Authorization Student Self Service International

Appendix – Creating and Submitting a Request for Pre-Travel Authorization - DOMESTIC

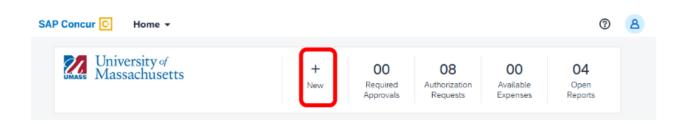
Note: These are the general steps for creating a Pre-Travel Authorization, not specifically one that is student-travel related.

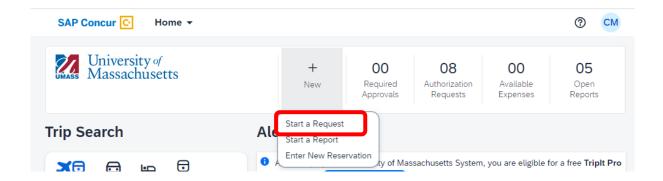
There are 2 ways to start a Request from the Concur homepage:

1. The Home application dropdown is located to the right of the SAP Concur logo. Select this dropdown to reveal the Concur applications available to you and click on the Requests application. Then select "Create New Request."



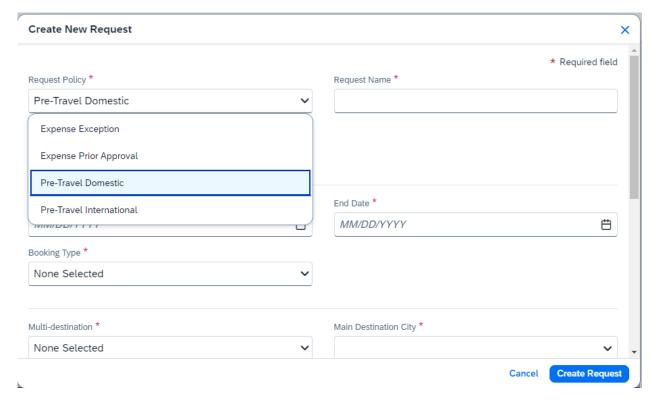
2. From the SAP Concur home page, on the Quick Task bar, select "+ New" then "Start a Request."





Once you are within the Create New Request popup, you can use the following steps to create a Pre-Travel Authorization Request

1. On the Create New Request popup, select the Request Policy you are seeking: <u>Pre-Travel Domestic</u>

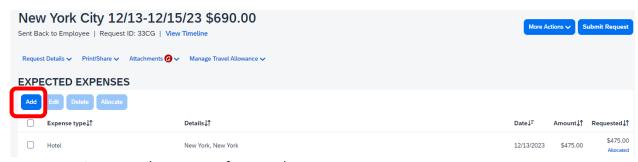


- 2. Based on this selection, the following required fields (indicated with a red asterisk) will populate:
 - Request name (required)
 - Business purpose (required)
 - Start date (required)
 - End date (required)
 - Booking type (required)

- Booking Type options using pre-travel authorization are as follows:
 - Concur Online- you intend to use the booking module powered by Collegiate Travel Partners (CTP) within Concur (recommended).
 - CTP Agent Assist- you intend to use CTP's phone/email Agent Assist. This is helpful for more complex itineraries or group travel. If this is selected, after your pre-travel authorization is approved, a confirmation email is sent to the CTP with all the travel details needed to issue the reservation. When you call, they will ask for the Request ID.
 - Other- Booking through another source such as The Travel Collaborative (TTC) or another online booking tool.
- Multi-destination (yes/no) (required)
- Main destination City (required)
- Additional destinations (optional- only use if multi is selected)
- Campus (required)
- Does your purchase relate to work on Sponsored Funds? (required)

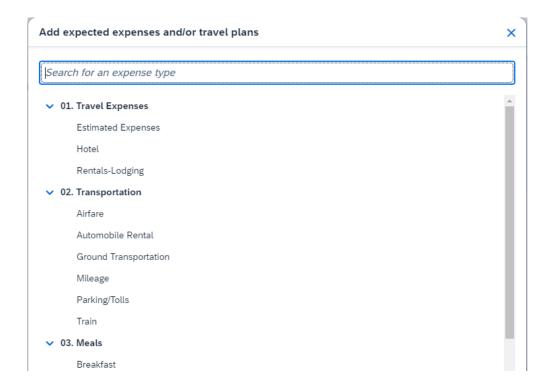
Complete all required fields.

- 3. Select "Create Request."
- 4. On the "Expected Expenses" page, select "Add" to enter your trip details and estimated amounts for each expense.

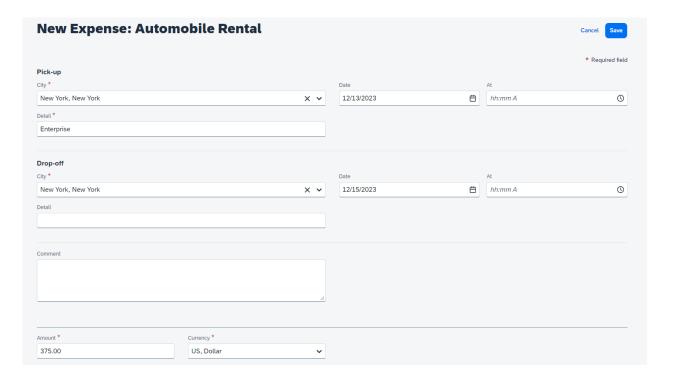


- Suggested expenses for travel:
 - o Hotel
 - Airfare
 - o Train
 - Car rental
 - Meals (travel allowance/per diem recommended)
 - Conference registration
 - o Ground transportation (public transportation, taxi, rideshare)
 - o Tolls
 - Parking

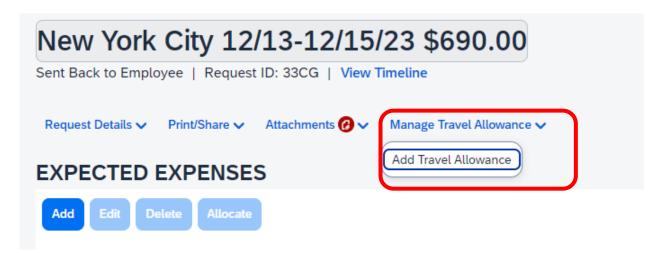
- This is very similar to entering expenses in the Expense module. However, allocation is not on the entry for each expense.
- You will be entering estimated expenses and will not require a receipt.
- Amherst Campus: Employees on the Amherst campus are allow to enter one expense item "Estimated Expenses" for domestic travel, instead of itemizing the expense items.
- 5. After selecting **Add** and select the applicable expense type.



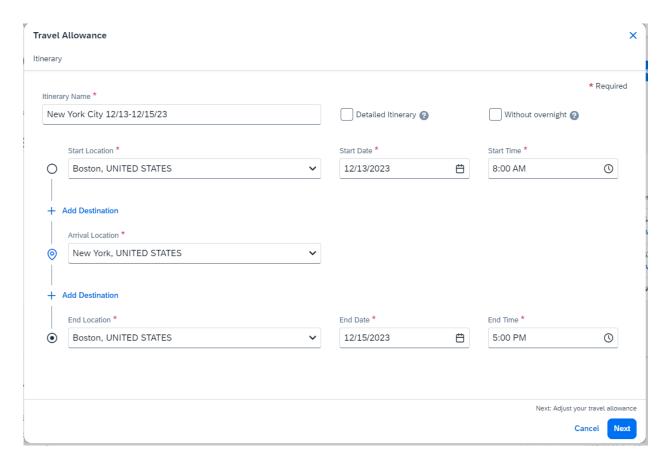
- 6. Complete the required and optional fields. Different fields appear based on the type of expense selected. The following fields are always required:
 - Date
 - Amount



- 7. Save the expected expense.
- 8. Continue to add additional expected expenses for the request.
- To add travel allowances (per diem), select "Manage Travel Allowance" then "Add Travel Allowance"



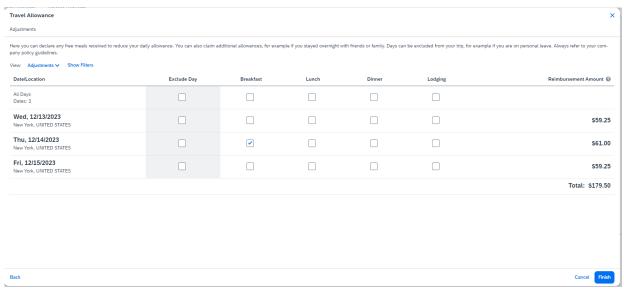
- Enter all required fields:
 - a. Starting destination (home) (return destination will automatically populate)
 - b. Start date
 - c. Approximate start time
 - d. Arrival location
 - e. End date
 - f. End time



- Select "Next"
- Select any meals that will **not** be counted towards per diem (for example: a meal provided from an outside source such as a conference).

Note: lodging displays but is not part of the calculation.

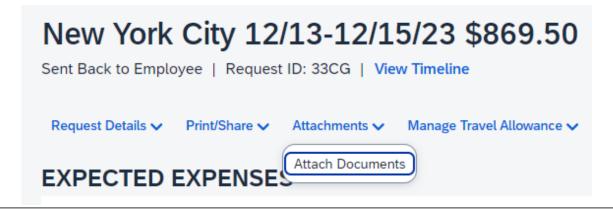
- Any items that are selected will be deducted from the total on the right of the Travel Allowance box.
- In this examples shows breakfast was deducted from the total on 12/14/23.
- Concur pulls rates from the GSA and Department of State websites.



- Select "Finish"
- The total per diem amount will populate on the request.
- If you need to edit any information in the per diem you may select
 - a. "Edit Travel Allowance" to take you to the Travel Allowance page
 - b. "Edit Adjustments" to take you to the Travel Allowance Adjustments page



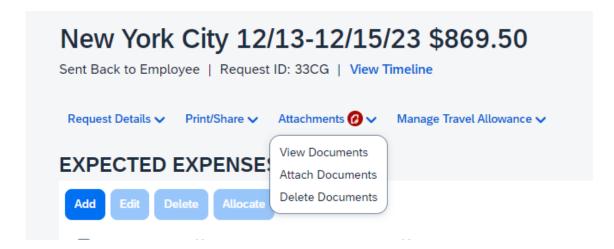
10. **To add attachments to your request**, select "Attachments" then "Attach Documents"



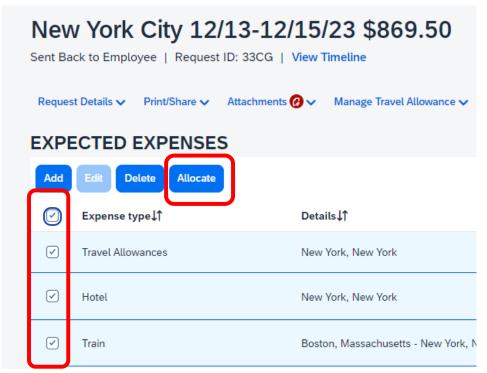
• Follow prompts to upload and attach your document



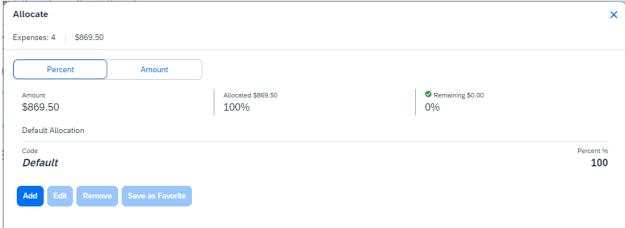
- If you need to change your attachments you may select
 - c. "View documents" to see what is attached
 - d. "Attach documents" to attached additional documents
 - e. "Delete documents" remove any unwanted documents.



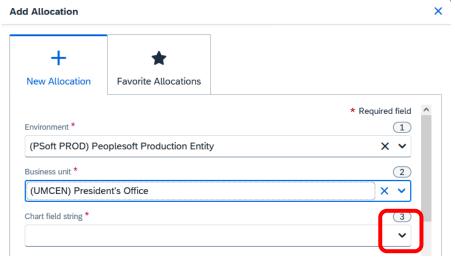
- 8. Before submitting your pre-travel authorization request, you will need to allocate to the appropriate speedtype(s).
- 9. With the request open, to allocate multiple expenses, select the appropriate expenses on the left side of the page, and then select "Allocate."



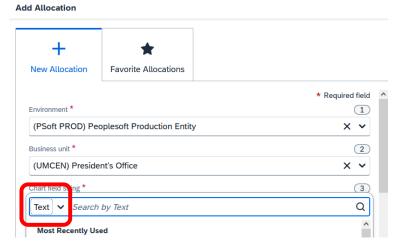
10. The Allocate window appears. The total expense amount, the amount allocated, and the amount remaining are listed.



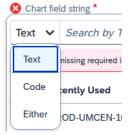
- 11. Select "Add".
 - a. Select your environment "(PSoft PROD) Peoplesoft Production Entity"
 - b. Select your campus under "Business Unit"
 - c. Search and select your chartfield string. You can search by speedtype or a keyword. Concur will recognize and show recently used and favorite speedtypes.
 - i. To search click the arrow on the right hand side of the Chart field string field



ii. The word "text" should now appear on the left of this field



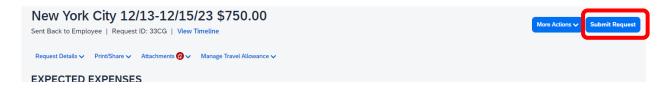
iii. Select the arrow and you will see the options to search by "code" or "either"



- 1. Text- enter a brief description of the speedtype
- 2. Code- enter the speedtype number
- 3. Either- enter either the description or speedtype
- d. Select "Save"
- 3. Add as many allocations as necessary, from the New Allocation or Favorite Allocations tabs.

You can adjust the amounts and percentages if using more than 1 speedtype. The total amount must be allocated 100%, otherwise you will not be able to submit the report.

- 12. Select "Save."
- 13. After you complete your expected expenses, select "Submit Request."



14. If you at any point need to make edits to your original entry, you may select "Request Details" then "Edit Request Header"



Appendix – Creating and Submitting a Request for Pre-Travel Authorization-International

Note: These are the general steps for creating a Pre-Travel Authorization, not specifically one that is student-travel related.

Access and fill out supplemental risk form(s):

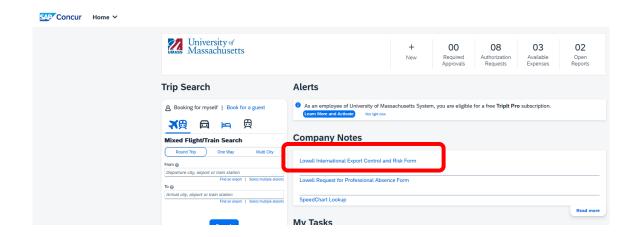
Employees traveling internationally are required to complete at least one and possibly two supplemental forms that need to be attached to their pre-travel authorization request.

All travelers going to international destinations must complete their campus's **International Pre-Travel Risk Form**. Some campuses (listed below) require travelers to also complete the **Assumption of Risk Form**.

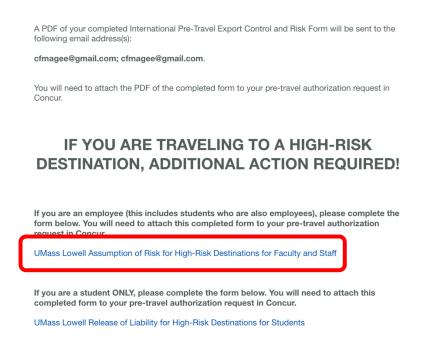
Campuses Requiring Assumption of Risk Form		
Amherst	Yes	
Boston	Yes	
Chan	Yes	
Dartmouth	No	
Lowell	Yes	
President's Office	No	

It is recommended that travelers complete these forms and save a copy **before** requesting an international Pre-Travel Authorization.

The International Pre-Travel Risk Form can be found on the homepage of Concur under Company notes or on the Travel and Expense Website. Each campus has a unique form. After submitting, the traveler will receive a PDF copy of the completed risk form by email. This email will have a link to the Assumption of Risk Form.



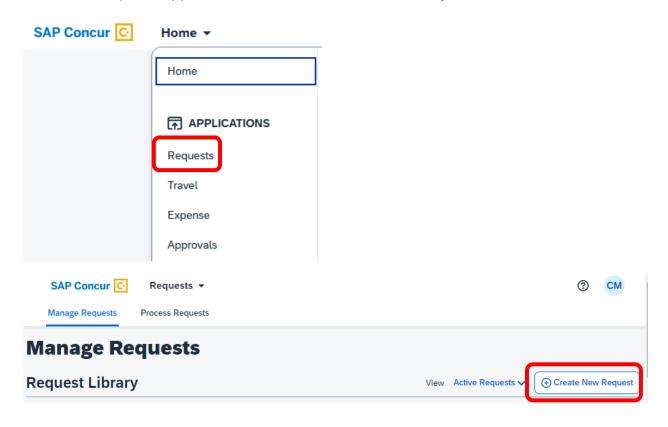
Below is an example of an email automatically sent after the completion of the **International Pre-Travel Risk Form**. Note the **Assumption of Risk Form** that must be completed when traveling to high-risk destinations.



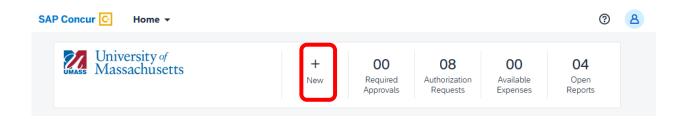
Begin pre-travel authorization:

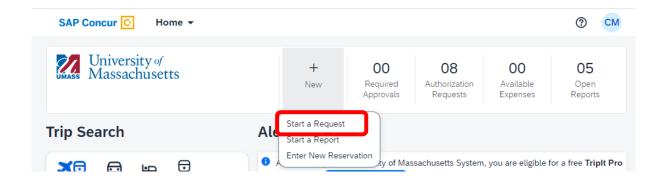
There are 2 ways to start a Request from the Concur homepage:

3. The Home application dropdown is located to the right of the SAP Concur logo. Select this dropdown to reveal the Concur applications available to you and click on the Requests application. Then select **Create New Request**.



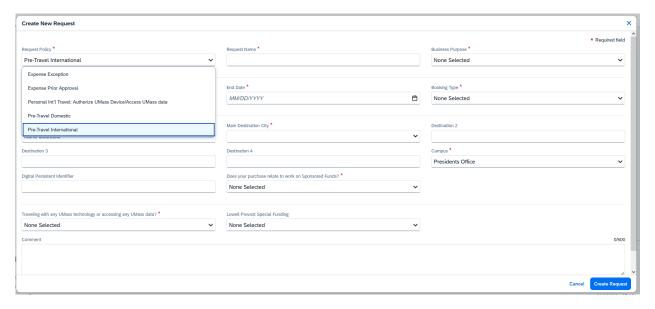
4. From the SAP Concur home page, on the Quick Task bar, select + New, then Start a Request.





Once you are within the Create New Request popup, you can use the following steps to create a Pre-Travel Authorization Request

11. On the Create New Request popup, select the Request Policy you are seeking: **Pre- Travel International**



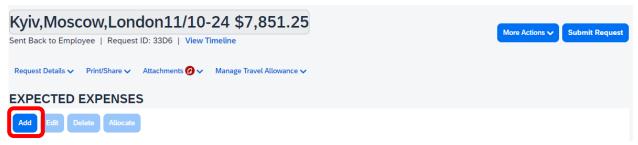
- 12. Based on this selection, the following required fields (indicated with a red asterisk) will populate:
 - Request name (required)
 - Business purpose (required)
 - Start date (required)
 - End date (required)
 - Booking type (required)
 - Booking Type options using pre-travel authorization are as follows:
 - Concur Online- you intend to use the booking module powered by Collegiate Travel Partners (CTP) within Concur (recommended).

- CTP Agent Assist- you intend to use CTP's phone/email Agent Assist. This is helpful for more complex itineraries or group travel. If this is selected, after your pre-travel authorization is approved, a confirmation email is sent to the CTP with all the travel details needed to issue the reservation. When you call, they will ask for the Request ID.
- Other- Booking through another source such as The Travel Collaborative (TTC) or another online booking tool.
- Multi-destination (required)
- Main destination City (required)
- Additional destinations (optional- only use if multi is selected)
- Campus (required)
- Digital Persistent Identifier (enter if you have one)
- Does your purchase relate to work on Sponsored Funds? (required)
- Traveling with any UMass technology or accessing any UMass data? (required)
- Lowell Provost Special Funding (only required for some Lowell departments)
- Comment (required if using certain business purposes)

Complete all required fields.

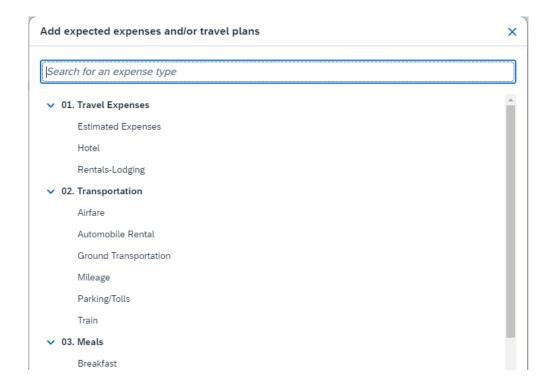
13. Select Create Request

14. On the "Expected Expenses" page, select **Add** to enter your trip details and estimated amounts for each expense.

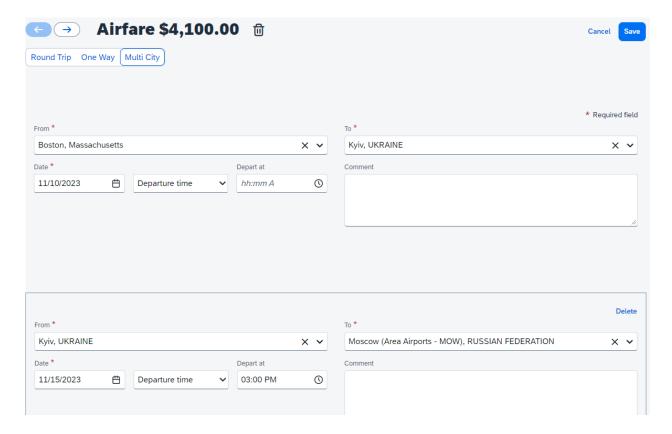


- Suggested expenses for travel:
 - Hotel
 - Airfare
 - o Train
 - Car rental
 - Meals (travel allowance/per diem recommended)
 - Conference registration
 - o Ground transportation (public transportation, taxi, rideshare)
 - o Tolls
 - Parking

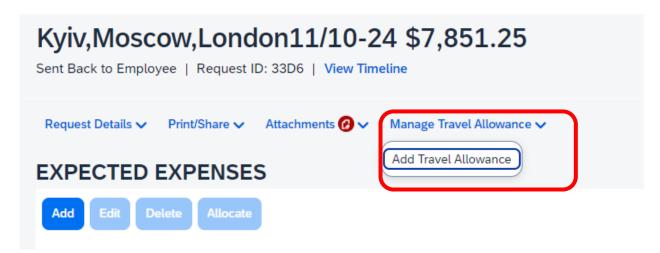
- This is very similar to entering expenses in the Expense module. However, allocation is not on the entry for each expense.
- You will be entering estimated expenses and will not require a receipt.
- 15. After selecting Add, select the applicable expense type.



- 16. Complete the required and optional fields. Different fields appear based on the type of expense selected. The following fields are always required:
 - Date
 - Amount

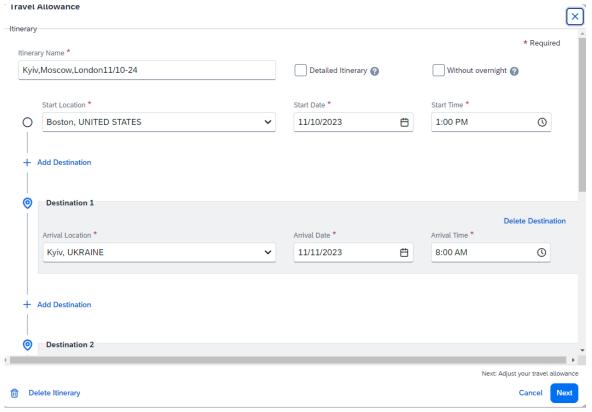


- 17. **Save** the expected expense.
- 18. Continue to add additional expected expenses for the request.
- 19. To add travel allowances (per diem), select **Manage Travel Allowance** then **Add Travel Allowance**



- Enter all required fields:
 - g. Starting destination (home) (return destination will automatically populate)
 - h. Start date
 - i. Approximate start time

- j. Arrival location
- k. End date
- I. End time



- Select Next
- Select any meals that will **not** be counted towards per diem (for example: a meal provided from an outside source such as a conference).

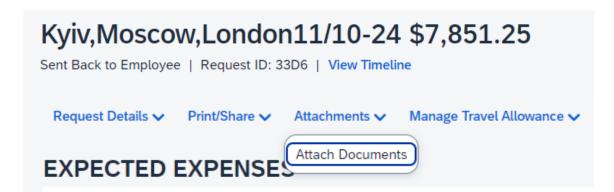
Note: lodging displays but is not part of the calculation.

- Any items that are selected will be deducted from the total on the right of the Travel Allowance box.
- In this examples shows breakfast was deducted from the total on all days.
- Concur pulls rates from the GSA and Department of State websites.

Travel Allowance × Adjustments Here you can declare any free meals received to reduce your daily allowance. You can also claim additional allowances, for example if you stayed overnight with friends or family. Days can be excluded from your trip, for example if you are on personal leave. Always refer to your company policy guidelines. View: Adjustments ∨ Show Filters Date/Location Exclude Day Breakfast Lunch Dinner Lodging Reimbursement Amount @ All Days Dates: 15 Fri, 11/10/2023 **~** \$57.25 Traveling Sat, 11/11/2023 **~** \$81.00 Kyiv, UKRAINE Sun. 11/12/2023 \$81.00 Kyiv, UKRAINE Mon. 11/13/2023 \$81.00 Total: \$1,601.25 Cancel Finish Back Select Finish The total per diem amount will populate on the request. If you need to edit any information in the per diem you may select a. **Edit Travel Allowanc**e to take you to the Travel Allowance page b. Edit Adjustments to take you to the Travel Allowance Adjustments page Kyiv, Moscow, London 11/10-24 \$7,851.25 Sent Back to Employee | Request ID: 33D6 | View Timeline Attachments (7) V Request Details > Manage Travel Allowance > Print/Share V Edit Travel Allowance EXPECTED EXPENSES Edit Adjustments

IMPORTANT: All international travel requests require the traveler to attach the International Travel Risk Form. The following error will appear until the International Travel Risk and Export Control form is attached.

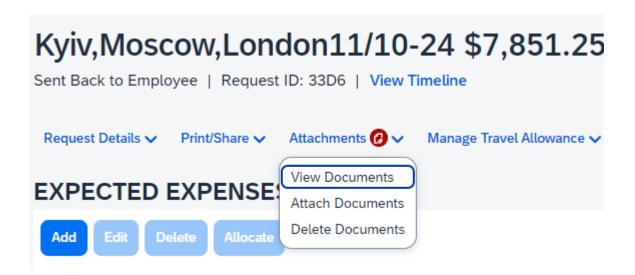
- Please attach the International Travel Risk form to the international travel request. View
- 20. To add attachments (including the International Travel Risk Form) to your request, select **Attachments** then **Attach Documents**



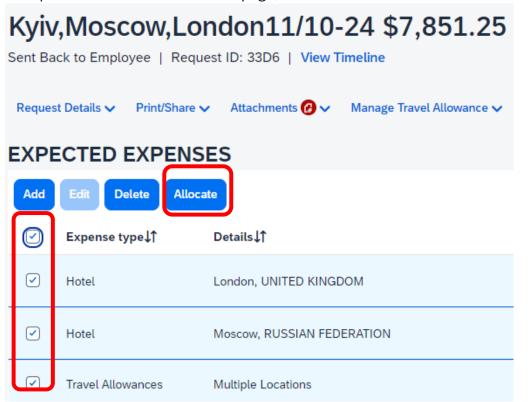
• Follow prompts to upload and attach your document



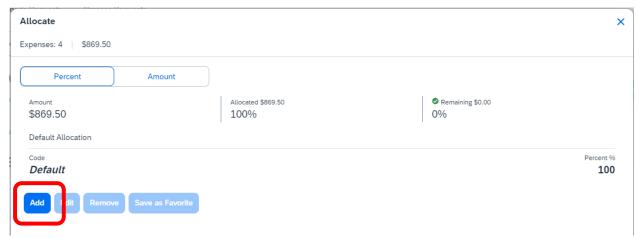
- If you need to change your attachments you may select
 - c. View documents to see what is attached
 - d. **Attach documents** to attached additional documents
 - e. **Delete documents** remove any unwanted documents.



- 15. Your campus may require you to allocate to the appropriate speedtype(s).
- 16. With the request open, to allocate multiple expenses, select the appropriate expenses on the left side of the page, and then select **Allocate**.

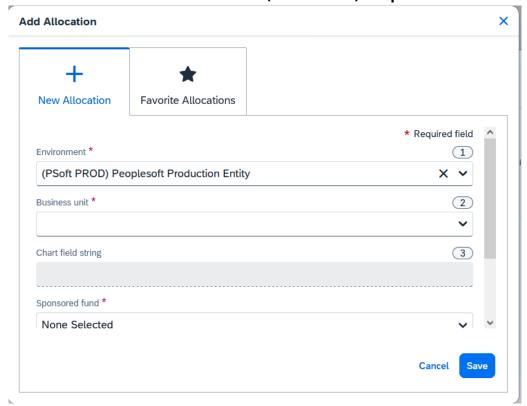


17. The Allocate window appears. The total expense amount, the amount allocated, and the amount remaining are listed.

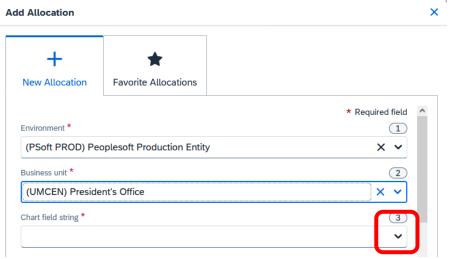


18. Select **Add**.

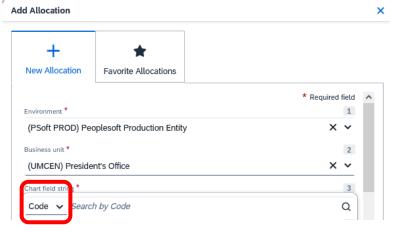
a. Select the environment (PSoft PROD) Peoplesoft Production Entity



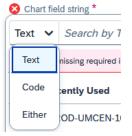
- b. Select your campus under **Business Unit**
- c. Search and select your **chart field string**. You can search by speedtype or a keyword. Concur will recognize and show recently used and favorite speedtypes.
 - i. To search click the arrow on the right-hand side of the Chart field string field



ii. The word **code** should now appear on the left of this field



iii. Select the arrow and you will see the options to search by **text** or **either**

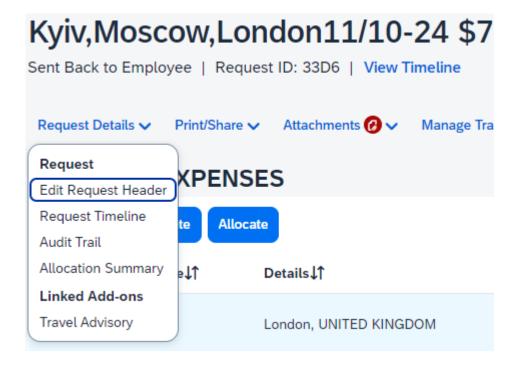


- 1. Text- enter a brief description of the speedtype
- 2. Code- enter the speedtype number
- 3. Either- enter either the description or speedtype
- d. Enter if the speedtype is on a **Sponsored fund** (yes/no)
- e. Amherst and Lowell employees may optionally enter class codes if required by their department.
- f. Select **Save**

3. Add as many allocations as necessary, from the New Allocation or Favorite Allocations tabs.

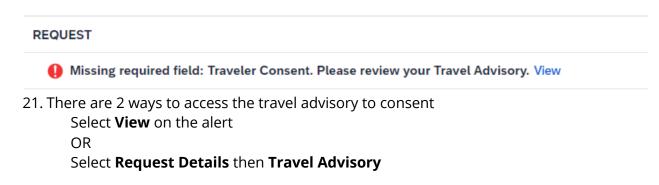
You can adjust the amounts and percentages if using more than 1 speedtype. The total amount must be allocated 100%, otherwise you will not be able to submit the report.

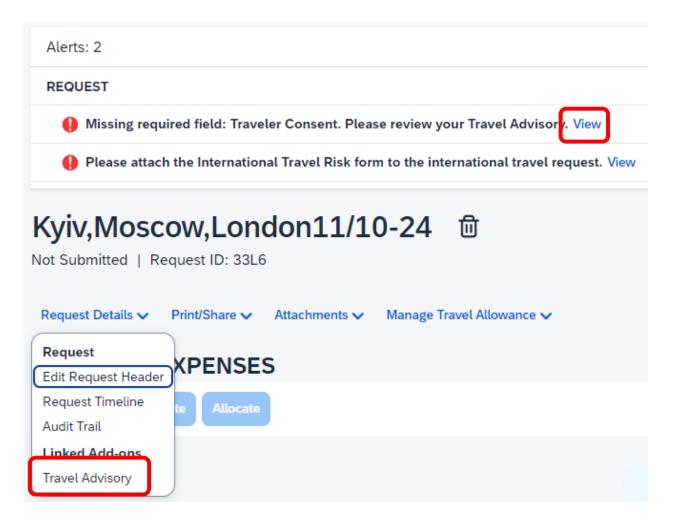
- 19. Select Save.
- 20. If you need to make edits to your original entry prior to submitting, you may select **Request Details** then **Edit Request Header**



Destinations that are considered "high risk" destinations will require an additional consent by the traveler as well as additional approval.

The following error will appear until the traveler consent has been acknowledged.

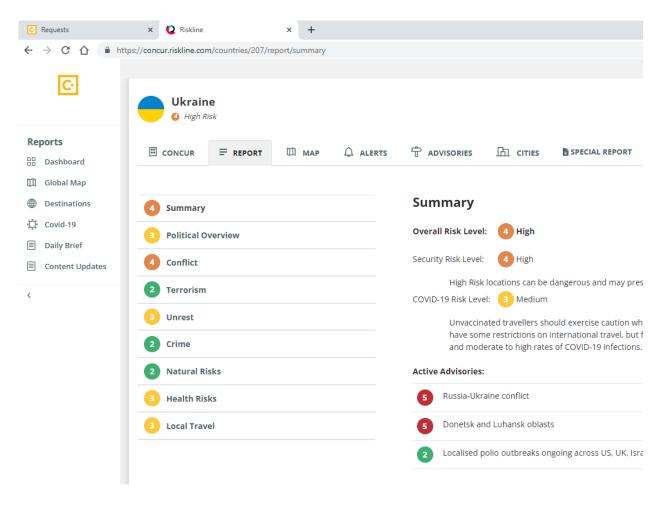




22. A pop up will appear. Select the blue hyperlink.



23. This will open the risk advisory powered by RiskLine in your web browser.



- 24. Carefully review the information and return to your Concur tab.
- 25. If you consent to the information provided by RiskLine, check off the **Traveler Consent** box.



- 26. Select **Save**.
- 27. The alert should now be removed.

28. After you complete your expected expenses and attached all requirements, select **Submit Request.**

